



HOSPITAL COMMUNICATIONS LEADERSHIP & PLANNING

THE AMATEUR RADIO PERSPECTIVE

SEATTLE, WASHINGTON - APRIL, 2005

MARICOTTI

Presented By:

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HARBORVIEW MEDICAL CENTER

- LEVEL ONE TRAUMA CENTER FOR WASHINGTON STATE AND WAMI REGION
- EXCELLENCE IN TRAUMA, EMERGENCY MEDICINE, ORTHOPEDICS, BURN CARE, NEUROSCIENCES AND RESEARCH
- INITIATING CONSTRUCTION PROJECT TO PROVIDE EARTHQUAKE STABILITY AND SOME EXPANSION - \$300M
- OWNED BY KING COUNTY AND MANAGED BY UNIVERSITY OF WASHINGTON – NO DIRECT TAX PAYER SUPPORT

KEY HARBORVIEW STAFF

- DR. COPASS – ED MEDICAL DIRECTOR
- CHRIS MARTIN, RN – ED ADMINISTRATIVE DIRECTOR, CHAIR HMC DISASTER COMMITTEE
- ANNE NEWCOMBE, RN – ED OPERATIONS MANAGER, DECON TEAM LEAD
- EMMET STORMO – CHIEF, DEPARTMENT OF PUBLIC SAFETY
- DUANE MARIOTTI – DIRECTOR CLINICAL ENGINEERING, EMERGENCY MANAGEMENT LIAISON
- TEAM EFFORT – ADMINISTRATION, PHARMACISTS, INFECTION CONTROL, MEDICAL STAFF, SPECIALISTS, PIO, LABORATORY, NURSING

THANK YOU

HOSPITAL INFORMATION

- ABOUT 5,500 HOSPITALS IN U.S.A.
- 80% OF HOSPITALS ARE 200 BEDS OR LESS
- ABOUT 60% OF ALL SURGERIES ARE NOW SAME DAY SURGERIES
- MOST HOSPITALS DO NOT FIT ANY CORPORATE FOR PROFIT MODEL – NO BOTTOM LINE
- VETERANS ADMINISTRATION IS THE LARGEST HOSPITAL SYSTEM IN THE U.S.

HOSPITALS

- MOST PEOPLE ARE BORN AND DIE IN A HOSPITAL – AND TRY TO STAY AWAY THE REST OF THE TIME
- ANY VISIT TO A HOSPITAL AS A PATIENT IS FULL OF STRESS
- WE DO NOT SCHEDULE TO BE ADMITTED TO AN EMERGENCY DEPARTMENT



PACIFIC NW REGION

- Seattle / Tacoma - 13 Largest Metropolitan Statistical Area in USA
- Four County Region (King, Pierce, Snohomish, Kitsap) - 3.28 M population - 56% of Washington Population
- King County one of largest counties in square miles (2126 sq mi) Urban to Rustic
- King County 12 most populated county in US
- City of Seattle population equal to Boston, Baltimore
- Vancouver third largest population center in Canada – 1.9M & Victoria 312k
- Oregon population of 3.5M with 1.8M in Portland Metro Area

REGIONAL HEALTHCARE

- 18 Hospitals in King County - 10 in Seattle - Approx 3,800 Total beds
- 8 Hospitals in Pierce County - Approx 1,700 Total beds
- Western Washington Region 30+ Hospitals with 7,000 beds
- Washington State 98 Hospitals with approx 13,000 beds
- Portland metro area 7 Hospitals with approx 2,900 beds
- Oregon 58 Hospitals with approx 7,500 beds

KEY HOSPITAL STAFF (RADIO PERSPECTIVE)

- EMERGENCY DEPT CHARGE NURSE
- PRINCIPLE ED “ATTENDING” PHYSICIAN
- ADMINISTRATOR ON CALL
- NURSING SUPERVISOR
- SECURITY
- AND MANY, MANY OTHERS (INFECTION CONTROL, PHARMACY, ADMITTING STAFF, NURSES, SPECIALITY MD’S, RADIOLOGY, EMS, ETC)

MODERN MEDICINE

- BASICALLY SINCE WORLD WAR II WITH KICK FROM KOREAN CONFLICT (ANTIBIOTICS, ANESTHESIA, SURGERY, NON-INVASIVE TECHNOLOGY)
- OLDEST DAUGHTER (KC7VFT) (NOW 17) HAD RUPTURED APPENDIX AT AGE 4
 - 100 YEARS AGO – DEATH
 - 60 YEARS AGO – TOUCH AND GO
 - TODAY – EXPECTED

SITUATIONAL AWARENESS

LESSONS LEARNED

SEPTEMBER 11, 2001

- Followed by the second bioterrorism activity ever recorded in the United States

ANTHRAX EXPERIENCE

2001

- 23 Confirmed Cases
- 12 Cutaneous
- 11 Inhalation – 5 Expired
 - No intubated patient survived
- Approximately 32,000 patients on antibiotics in FL, NY, NJ, PA, MD, VA, DC

9/11 LESSONS LEARNED

- YOU DO WHAT YOU PRACTICE, NOT WHAT IS IN THE “MANUAL”.
- YOU RISE OR SINK TO YOUR LEVEL OF TRAINING
- YOUR LEVEL OF PREPAREDNESS DIRECTLY AFFECTS YOUR RESOURCE ABILITY

YORK

MAYOR OF NEW

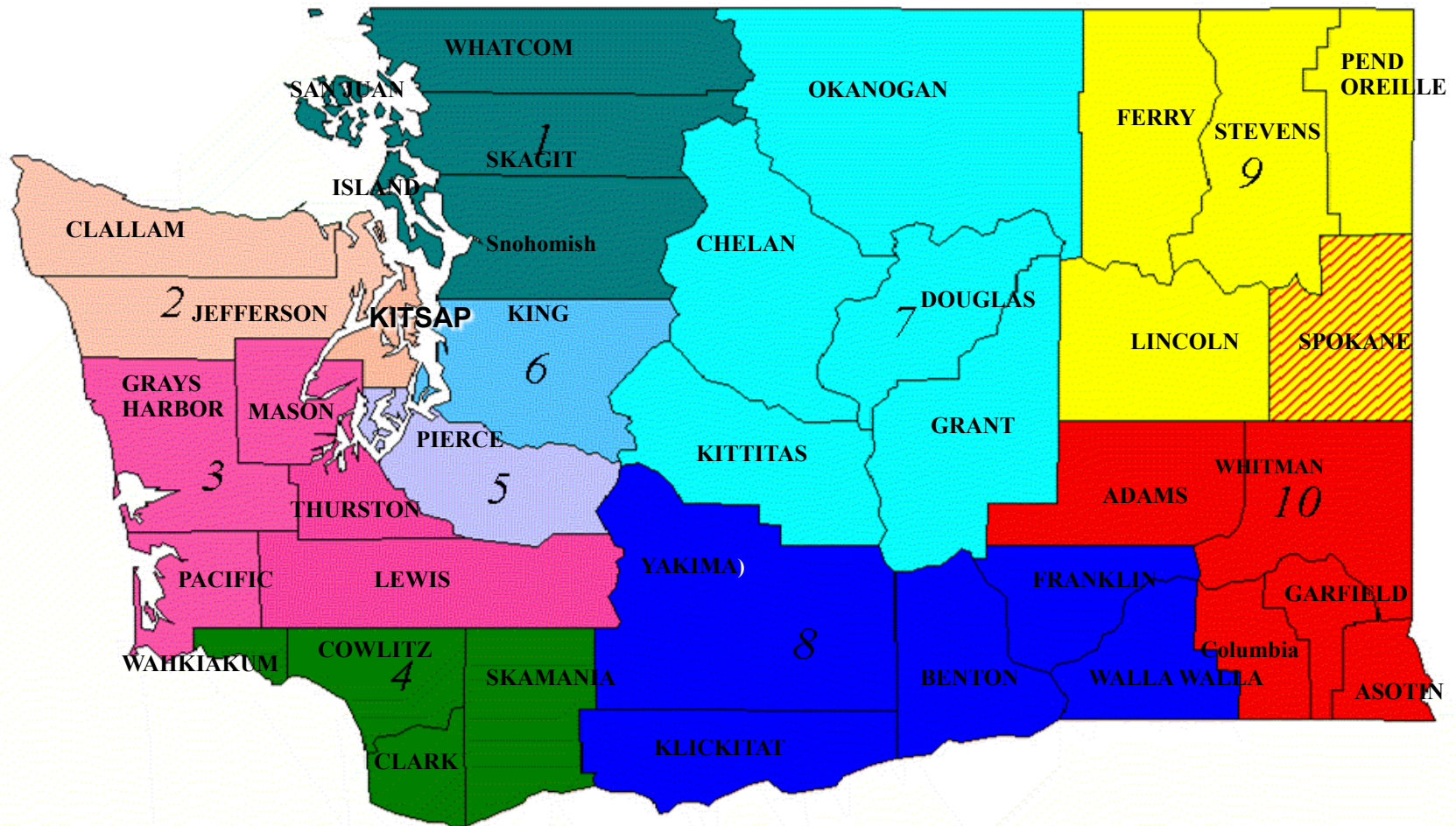
THE SEATTLE EXPERIENCE

- AUBURN BOEING PLANT CHEMICAL CLOUD
- WINTER STORM - CHRISTMAS, 1996
- THANKSGIVING DAY BUS ACCIDENT - NOVEMBER, 1998 - HAZARDOUS MATERIALS, CRIMINAL, THREE DIMENSIONAL
- VALLEY MEDICAL CENTER EVACUATION - POWER FAILURE - APRIL, 1999 - OVER 180 PATIENTS (INCLUDING OR, NEONATAL, ICU) RELOCATED
- WORLD TRADE ORGANIZATION EVENT - NOVEMBER, 1999 - FIVE DAYS OF CIVIL UNREST - “THE BATTLE IN SEATTLE”

“Battle In Seattle” - WTO



WA BIOTERRORISM REGIONS



NATIONAL INCIDENT MANAGEMENT SYSTEM

NIMS

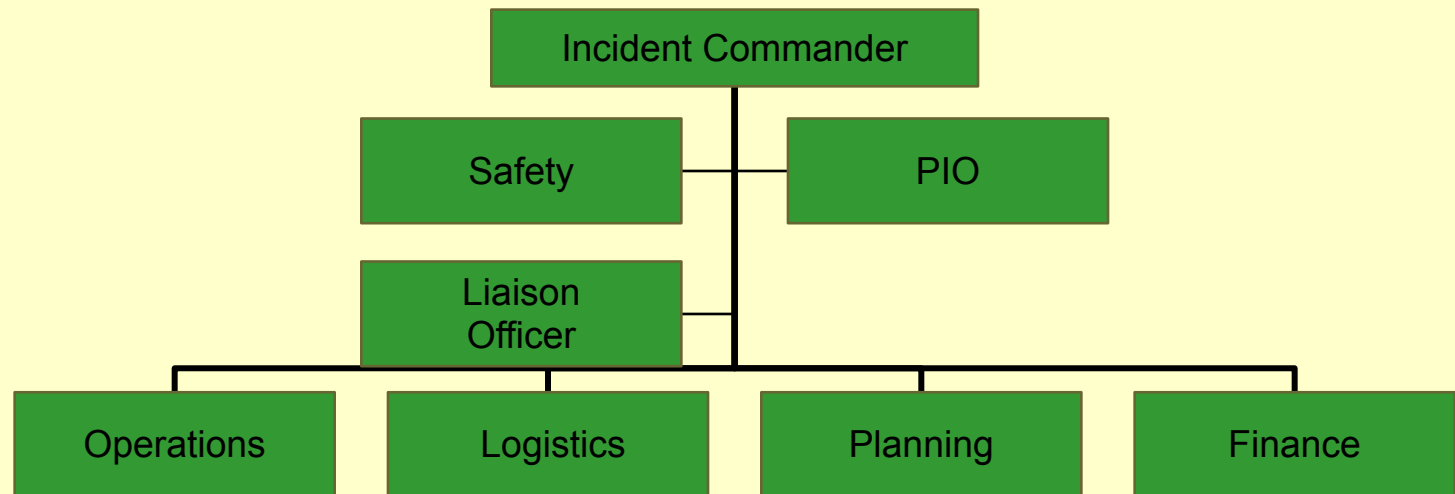
NIMS / ICS

- UNIFIED COMMAND STRUCTURE
- MANAGEABLE SPAN OF CONTROL
- CONSOLIDATED ACTION PLAN
- RESOURCE MANAGEMENT – PLAN FOR WORSE, HOPE FOR BEST

INCIDENT COMMAND SYSTEM

- POLICY
- COMMAND – INCIDENT COMMANDER
- PLANNING
- LOGISTICS
- FINANCE
- OPERATIONS
 - BRANCHES – FUNCTIONAL OR GEOGRAPHIC
 - DIVISIONS – GEOGRAPHIC
 - GROUPS – FUNCTIONAL

INCIDENT COMMAND SYSTEM



ICS COMMAND PLAN

- SOMEONE TAKE CHARGE
- CONDUCT SIZE UP
- ESTABLISH COMMAND POST
- ESTABLISH COMMUNICATIONS
- INITIAL STRATEGY
- INITIAL RESOURCES
- OPERATIONS CHIEF
- SAFETY
- SECURITY
- LIAISONS

DISASTER MEDICAL HOSPITAL CONTROL

- UNIFIED HOSPITAL COMMAND
- NOT NEW – IN USE FOR OVER TWENTY YEARS IN KING COUNTY
- KEY COMPONENT OF ESF-8 IN KING COUNTY
- HARBORVIEW MC IS PRIMARY, OVERLAKE IS BACK-UP IN KING COUNTY
- ALL KING COUNTY HOSPITALS LINKED AND MONITOR RADIO 24 BY 7 – QUICK INFORMATION DISSEMINATION

DISASTER MEDICAL HOSPITAL CONTROL

- GOOD SAM IS PRIMARY, MADIGAN IS BACK-UP FOR PIERCE COUNTY
- PROVIDENCE-ST PETE IS PRIMARY FOR HOMELAND SECURITY REGION 3
- OREGON HEALTH SCIENCE (OHSU) IS RESPONSIBLE FOR PORTLAND METRO AREA (INCLUDING WASHINGTON REGION 4)
- PROVIDENCE EVERETT IS PRIMARY, ST JOES IN BELLINGHAM IS SECONDARY AND SKAGIT VALLEY IS BACKUP FOR REGION 1
- DEACONESS IS PRIMARY IN SPOKANE REGION 9

DISASTER MEDICAL **HOSPITAL CONTROL**

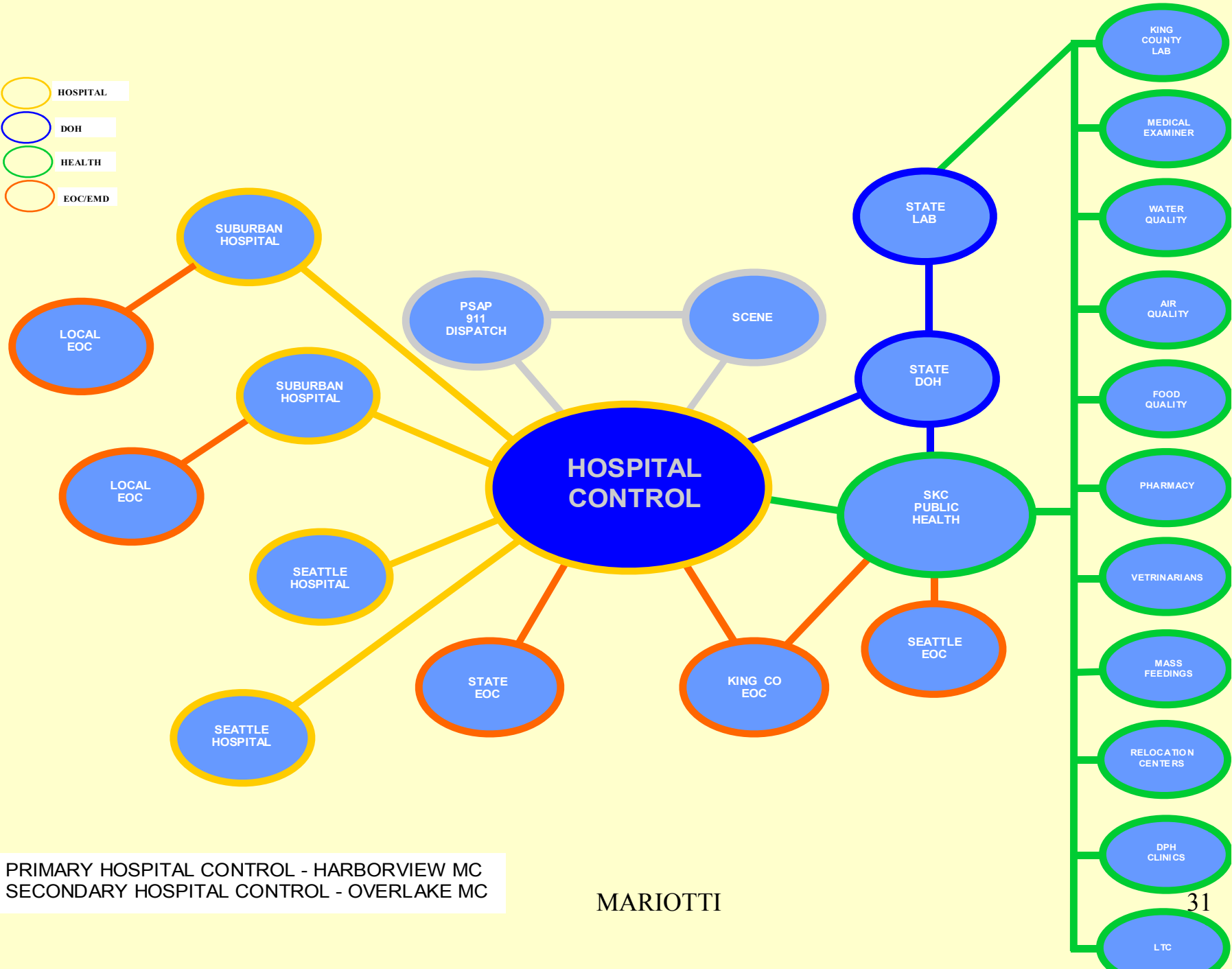
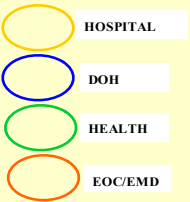
DISASTER MEDICAL HOSPITAL CONTROL IS RESPONSIBLE FOR MEDICAL CONTROL, PATIENT PLACEMENT AND INTERACTIONS WITH OTHER AGENCIES (HEALTH, EOC'S, ETC) FOR ALL HOSPITALS IN A REGION DURING A MULTI-CASUALTY PATIENT EVENT.

ALSO FUNCTIONS AS INFORMATION INITIATION POINT FOR HOSPITALS IN REGION.

DISASTER MEDICAL HOSPITAL CONTROL

GOALS

- SINGLE POINT OF CONTACT FOR ALL HOSPITAL AND PATIENT RELATED ACTIVITIES
- REGIONAL DISASTER MEDICAL CONTROL HOSPITALS MANAGE REGIONAL INCIDENTS
- NOTE: AS SOLE LEVEL ONE TRAUMA CENTER IN WASHINGTON - HARBORVIEW MANAGES SIGNIFICANT STATEWIDE (AS REQUESTED) OR ANY PUGET SOUND WATER INCIDENT
- FOLLOW INCIDENT COMMAND SYSTEM



PRIMARY HOSPITAL CONTROL - HARBORVIEW MC
SECONDARY HOSPITAL CONTROL - OVERLAKE MC

MARIOTTI

NIMS COMMUNICATIONS

- **COMMAND AND CONTROL**
- **RESOURCE**
- **TACTICAL**
- **AERO**

ALL AGENCIES

NIMS COMMUNICATIONS

(AMATEUR RADIO PLAN)

MEDICAL COMMUNICATIONS

- **COMMAND AND CONTROL**
 - **PUGET SOUND SYSTEM – LINKED UHF OR SIX METER**
 - **PORTLAND TO BELLINGHAM – I5 CORRIDOR**
 - **STATEWIDE SYSTEM - ? – SIX METERS**
- **RESOURCE**
 - **SIMPLEX – SUPPLIERS, BLOOD, SPECIALITY FACILITIES**
- **TACTICAL**
 - **REGIONAL HOSPITAL NET**
 - **REGIONAL HEALTH NET**
 - **REGIONAL OR COUNTY OR LOCAL EOC NET**
- **AERO**

NIMS COMMUNICATIONS

(AMATEUR RADIO PLAN)

MEDICAL COMMUNICATIONS

- **COMMAND AND CONTROL**
 - MONITORED BY ALL DMHC
- **RESOURCE**
 - USED AS REQUIRED – NOTIFY NET CONTROL
- **TACTICAL**
 - REGIONAL HOSPITAL NET – MONITORED BY HOSPITALS
 - REGIONAL HEALTH NET – MONITORED BY HEALTH AGENCIES
 - REGIONAL OR COUNTY OR LOCAL EOC NET – USE AS REQUIRED – EOC GOES TO HOSPITAL TAC, DMHC GOES TO EOC

PREPAREDNESS

- PLANNING
- TRAINING
- EXERCISES
- QUALIFICATIONS AND CERTIFICATION
- EQUIPMENT ACQUISITION AND CERTIFICATION
- ADMINISTRATIVE MANAGEMENT
- PEOPLE

DISASTER PLANNING

- CONTINUOUS
- AIMED AT REDUCING THE UNKNOWNNS
- EVOKES APPROPRIATE ACTIONS
- ANSWERS WHAT IS LIKELY TO HAPPEN
- IS AN EDUCATIONAL PROCESS
- LESSONS LEARNED

LEAN FORWARD

EOC ROLE

- GLOBAL DIRECTION AND CONTROL
 - NOT TACTICAL
- GLOBAL SITUATION ASSESSMENT
- GLOBAL COORDINATION
- PRIORITY ESTABLISHMENT
- RESOURCE MANAGEMENT
- PERSONNEL ACCOUNTABILITY
- SAFETY

INFORMATION

- INQUIRIES
- ADVISORIES
- REQUESTS
- ORDERS
- MEDIA REPORTS
- RUMORS

INCIDENT ACTION PLAN

MISSION RESPONSIBILITIES

- PROTECT STAFF
- PROTECT FACILITY
- COMMUNICATIONS

SITUATIONAL AWARENESS

SITUATIONAL AWARENESS

- SITUATION STATUS – WHAT IS EVENT?
- AREA OF OPERATION
- TIME OF DAY
- DAY OF WEEK
- WEATHER
- TRAFFIC
- FACILITIES IMPACTED
- DURATION
- RESOURCES IMPACTED AND AVAILABLE

SHIFT CHANGE

- CURRENT SITUATION
- OUTSTANDING RESOURCE ISSUES
- AREA OF OPERATION
- OBJECTIVES FOR OUTGOING SHIFT
- OBJECTIVES FOR INCOMING SHIFT
- TACTICS
- RESOURCES



EXPLOSIVES

TERRORISM = HAZMAT WITH AN ATTITUDE

Chief John Eversole, Chicago Fire Department, Retired
Chair, NFPA Haz Mat Committees
Chair, International Association of Fire Chiefs Haz Mat
Committee

MARIOTT



EMERGENCY PREPAREDNESS

COMMON LISTED PROBLEM IN ALL
DISASTER AND LARGE CASUALTY (MCI)
INCIDENTS IS:

**COMMUNICATIONS
FAILURE**

COMMUNICATIONS PLANNING

- 1. WHO ARE YOU GOING TO CALL ?**
- 2. HOW DO YOU CONTACT THEM 24 x 7 ?**
- 3. HOW DO YOU CONTACT THEM IF NO PHONES ?**

REGIONAL
COMMUNICATIONS
SYSTEMS

HEAR

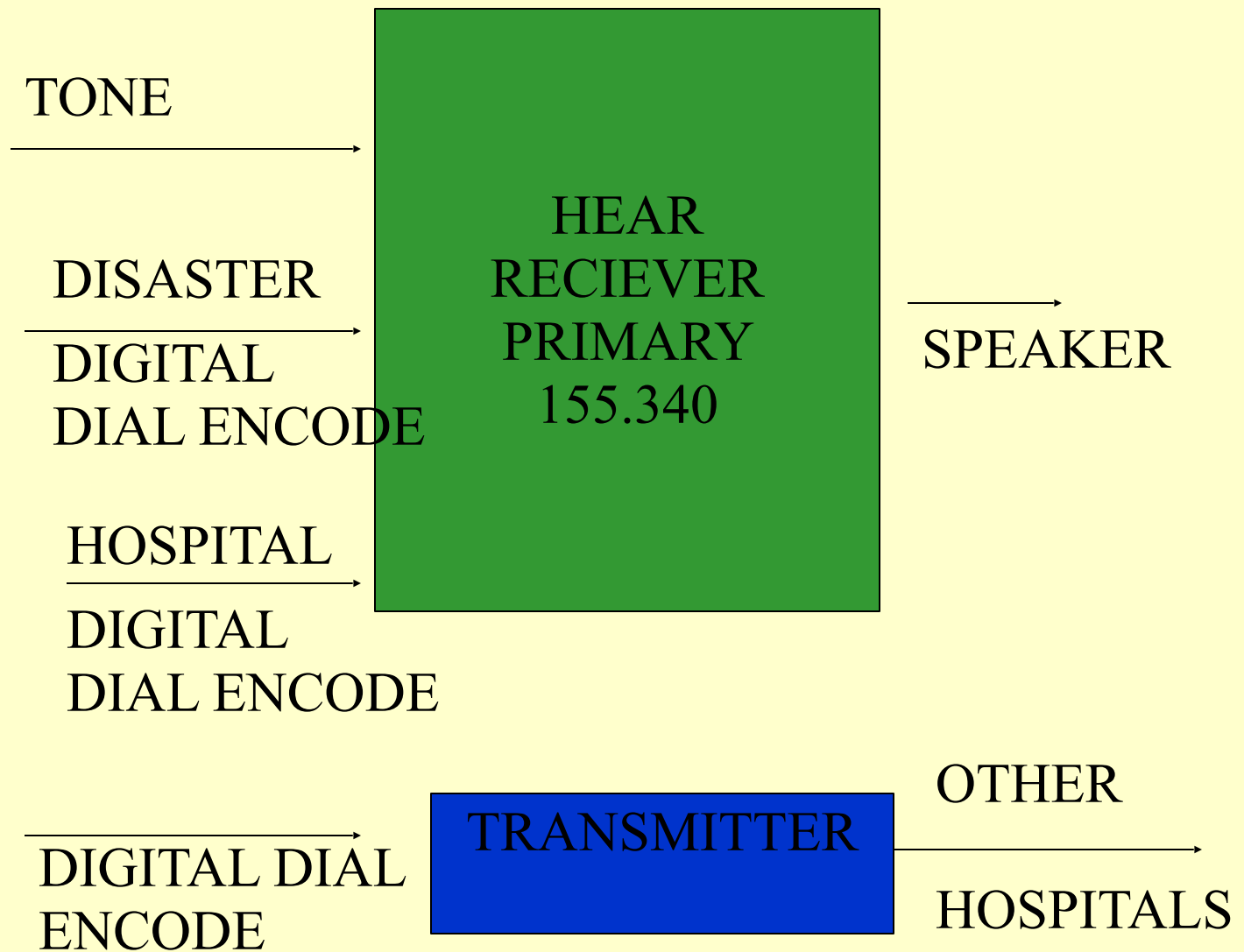
800

HOSPITAL CAPACITY WEB PAGE

AMATEUR RADIO

WHEELS





800

All hospitals in King County monitor “KC Hospital Common” talkgroup.

All hospitals in Snohomish County will monitor “SN Hospital Common” talkgroup

All hospitals in Pierce County will monitor “PR Hospital Common” talkgroup.

All three county 800 radio systems, plus DHS and WSP radio systems can be linked at dispatch consoles

Also Health and EOC talkgroups available to hospitals to communicate with local logistic resources

Note: In King County “Harborview” or “Overlake” or “Health” talkgroups used for tactical. “Hospital Control” talkgroup is Command and Control.

HOSPITAL CAPACITY WEB PAGE

THE HOSPITAL CAPACITY WEB PAGE IS INTENDED TO PROVIDE A SINGLE RESOURCE, WITH COMMON DEFINITIONS, FOR HOSPITALS TO USE TO MANAGE DAILY AND CRISIS RELATED HOSPITAL, EMS, HEALTH AND EMD COMMUNICATIONS IN A SECURE MANNER

ED Status for West Trauma Region

West Trauma Region Zone: Pierce County

Hospital	ED / BLS	Medic 1 / ALS	Trauma
Allenmore	6/16/04 10:45	6/16/04 10:45	6/16/04 10:45
Good Samaritan	6/16/04 09:39	6/16/04 09:39	6/16/04 09:39
Madigan	6/16/04 05:44	6/16/04 05:44	6/16/04 05:44
Mary Bridge	6/16/04 07:13	6/16/04 07:13	6/16/04 07:13
St. Clare	6/16/04 08:28	6/16/04 08:28	6/16/04 08:28
St. Joseph	6/16/04 07:00	6/16/04 07:00	6/16/04 07:00
Tacoma General	6/16/04 07:04	6/16/04 07:04	6/16/04 07:04
VA - Lake	6/16/04 00:48	6/16/04 00:48	6/16/04 00:48

West Trauma Region Zone: West Region

Hospital	ED / BLS	Medic 1 / ALS	Trauma
Capital MC	6/16/04 02:59	6/16/04 02:59	6/16/04 02:59
Grays Harbor Community Hospital Update Required Status Unknown	6/14/04 18:23	6/14/04 18:23	6/14/04 18:23
Mark Reed	6/16/04 07:28	6/16/04 07:28	6/16/04 07:28
Morton General	6/15/04 12:14	6/15/04 12:14	6/15/04 12:14
Prov - Centralia Update Required Status Unknown	6/13/04 21:13	6/13/04 21:13	6/13/04 21:13
Prov - St. Pete	6/16/04 06:30	6/16/04 06:30	6/16/04 06:30
Willapa Harbor Inactive	4/13/04 08:14	4/13/04 08:14	4/13/04 08:14

STAGE 0 - NORMAL

Support Services

HOSPITAL CAPACITY WEB PAGE

- **STAGE ZERO** – GREEN – ALL IS OK
- **STAGE ONE** – YELLOW – POTENTIAL EXISTS FOR PATIENTS – ED CHARGE STAFF “ON NOTICE”
- **STAGE TWO** – ORANGE – EVENTS OCCURING THAT WILL REQUIRE MULTIPLE HOSPITAL RESOURCES – ADMINISTRATOR ON CALL NOTIFICATION
- **STAGE THREE** – RED – SIGNIFICANT EVENT WITH POTENTIAL TO OVERWHELM CAPABILITIES – DISASTER PLAN IMPLEMENTATION SHOULD BE CONSIDERED
- **STAGE FOUR** – PURPLE – PUBLIC HEALTH EMERGENCY DECLARED – HOSPITAL DISASTER PLANS ACTIVATED – DISCHARGE, SURGERY REDUCTION, ETC

WA STATE EOC RADIO SYSTEM

- SPECIFIC HOSPITALS HAVE ACCESS TO THE WASHINGTON STATE EMERGENCY MANAGEMENT DIVISION (EMD) RADIO SYSTEM CALLED CEMNET
- THIS INCLUDES THE CEMNET LOW BAND (40 MEGAHERTZ) RADIO FOR DIRECT COMMUNICATIONS WITH THE STATE EOC AT CAMP MURRAY.
- THERE IS ALSO A STATEWIDE SATELLITE RADIO AND PHONE SYSTEM MANAGED BY THE EMD.

WHEELERS - STATEWIDE

- SYSTEM IS DESIGNED TO SUPPORT:
 - DISASTER COORDINATION AND MEDICAL COMMAND
 - EMS MUTUAL AID OUTSIDE OF NORMAL OPERATIONAL REGION
 - ITINERANT EMS FOR MEDICAL COMMAND AND COORDINATION
 - AEROMEDICAL COORDINATION, CONTROL AND MEDICAL COMMAND

FROM: WA DOH COMMUNICATIONS PLAN - 1992

WHEELS - STATEWIDE

- REPEATERS LOCATED IN:
 - BREMERTON – KITSAP COUNTY
 - BELLINGHAM – WHATCOM COUNTY
 - VANCOUVER – CLARK COUNTY
 - SPOKANE – SPOKANE COUNTY
 - WALLA WALLA – WALLA WALLA COUNTY
 - YAKIMA – YAKIMA COUNTY
 - ELLENSBURG – KITTITAS COUNTY
 - CHELAN – CHELAN COUNTY
 - WENATCHEE – CHELAN COUNTY
 - GOLDENDALE – KLINKITAT COUNTY

HARBORVIEW DISASTER

SUPPORT RADIOS

- 800 TRUNKED – 5 DEDICATED RADIO “TALK GROUPS”
- HEAR REMOTE (2) ON TWO DIFFERENT SYSTEMS
- 800 TRUNKED – 250 MODE – 3 MOBILE + PORTABLES
- SATELLITE PHONE & RADIO – STATE EOC
- LOW BAND – STATE EOC
- COMMERCIAL VHF – 250 MODE – 3 – PUBLIC SAFETY
- COMMERCIAL UHF – 250 MODE – 2 – PUBLIC SAFETY
- AERONAUTICAL VHF
- AMATEUR RADIO – 6, 2, 220, 440
- + TV, COMPUTERS, PHONES, 300+ PORTABLE RADIOS



AMATEUR RADIO

- ALLOWS COMMUNICATIONS WITH NUMEROUS ENTITIES
- MINIMAL COST OF EQUIPMENT
- TRAINED OPERATORS
- FORMAL STRUCTURED ORGANIZATIONS TO PROVIDE ASSISTANCE TO HOSPITALS AND OTHER HEALTH CARE PROVIDERS (ARES and/or RACES)



KING CNTY EOC 206-296-3830
DPH DUTY PAGER 206-296-4606

AMATEUR RADIO

- AVAILABLE TO ASSIST WITH OTHER COMMUNICATIONS SUPPORT – **THEY LIKE TO TALK ON THE RADIO**
- GOAL IS FOR EVERY HOSPITAL TO HAVE BOTH UHF AND VHF AMATEUR RADIO EQUIPMENT INSTALLED

AMATEUR RADIO

- VERSATILE, FLEXIBLE, REDUNDANT
- TRAINED, **PROFESSIONAL**, COMMUNICATORS WHO VOLUNTEER THEIR SERVICES
- ACCUSTOMED TO WORKING IN ENVIRONMENTS WITH EMERGENCY MANAGEMENT, SEARCH & RESCUE, ETC.
- DEDICATED TEAM FOR SUPPORTING HEALTHCARE CONTINUUM

AMATEUR RADIO

- REGIONAL COMMUNICATIONS – MULTI COUNTY
- TACTICAL COMMUNICATIONS – NOT FORMAL MESSAGING
- TACTICAL CALLSIGNS – NOT “MELANIE KC7VFT”, BUT “HARBORVIEW”
- NET CONTROL
- HF AND/OR DIGITAL BACK-UP – NET CONTROL
- ATV FOR SCENE INFORMATION
- GENERAL INFORMATION ON WHAT IS OPEN, HAPPENING, ETC

AMATEUR RADIO RESPONSIBILITIES

- PROFESSIONAL COMMUNICATORS
- TRAINED COMMUNICATORS (ARRL)
- ABILITY TO COMMUNICATE ON BROAD SPECTRUM OF COMMUNICATIONS – **NOT JUST HAM RADIO**
- ABILITY TO INTEGRATE INTO HOSPITAL ENVIRONMENT
- PRACTICE, PRACTICE, PRACTICE
- PLAN (Frequencies, Locations, Nets, etc)
- REPEATER MOU'S
- MUTUAL AID AGREEMENTS

IF IT SQUAKS
YOU TALK

COMMUNICATIONS

WHAT IS HAPPENING OUT
THERE?

BIG PICTURE

TV

DO NOT FORGET – LONG TERM

- Additional Resources
- Call for “HELP” early and often
- You will “Burn Out”
 - Sleep
 - Eat

COMMUNICATIONS SUMMARY

- LOCAL NON-REGIONAL SYSTEMS WILL NOT MEET NEEDS
- MUST ROUTINELY TEST REGIONAL SYSTEMS
- DEDICATED HOSPITAL COMMUNICATIONS NETS
- ASSURE COMMUNICATIONS WITH AGENCIES OTHER THAN HOSPITALS
- KNOW WHO TO CALL, WHEN AND HOW
- **REDUNDANCY, REDUNDANCY, REDUNDANCY**
- **DRILL, DRILL, DRILL**
- **TRAINED PROFESSIONAL COMMUNICATORS**

“We hope to change the old relationship – cities-state-federal model – into one based on mutual cooperation, collaboration and partnership.”

Tom Ridge
Homeland Security

SCENARIO ONE

- HOLIDAY SEASON IN CROWDED SOUTH KING COUNTY MALL
- ROOF COLAPSE DUE TO “EXPLOSION”
- HUNDREDS OF SCREAMING PEOPLE
- WHAT IS THE MEDICAL ACTION PLAN?
- WHAT IS THE MEDICAL COMMUNICATORS ROLE?

SCENARIO TWO

- SUMMER AFTERNOON
- URBAN INTERFACE WILDFIRE IN EAST KING COUNTY – SEVERAL HOMES ALREADY DESTROYED
- WHAT IS THE MEDICAL ACTION PLAN?
- WHAT IS THE MEDICAL COMMUNICATORS ROLE?

SCENARIO THREE

- LARGE EXPLOSION AND FIRE IN REFINERY IN ANACORTES
- A DOZEN MISSING WORKERS
- WHAT IS MEDICAL INCIDENT ACTION PLAN?
- WHAT IS MEDICAL COMMUNICATORS ROLE?

SCENARIO FOUR

- AWAKEN FROM BED AT 0 DARK
SOMETHING DUE TO SIGNIFICANT
“SHAKING” OF BED.
- NO POWER WHEN GO TO TURN ON
LIGHTS
- WHAT IS MEDICAL INCIDENT ACTION
PLAN?
- WHAT IS ROLE OF MEDICAL
COMMUNICATOR?

SCENARIO FIVE

- NEWS REPORTS OF FIRE ON CRUISE SHIP IN VICINITY OF SAN JUAN ISLANDS
- WHAT IS MEDICAL INCIDENT ACTION PLAN?
- WHAT IS ROLE OF MEDICAL COMMUNICATOR?

SCENARIO SIX

- LARGE WILD FIRE IN CHELAN COUNTY
- HOMES DESTROYED, NUMEROUS EVACUATIONS
- NEWS REPORTS OF NURSING HOME EVACUATIONS
- WHAT IS MEDICAL INCIDENT ACTION PLAN?
- WHAT IS ROLE OF MEDICAL COMMUNICATOR?

SCENARIO SEVEN

- CHEMICAL SPILL IN PORT AREA OF TACOMA – LARGE VAPOR CLOUD
- NUMEROUS EVACUATIONS
- NEWS REPORTS OF NURSING HOME EVACUATIONS
- WHAT IS MEDICAL INCIDENT ACTION PLAN?
- WHAT IS ROLE OF MEDICAL COMMUNICATOR?

SCENARIO EIGHT

- HLS THREAT LEVEL RAISED TO ORANGE ON FRIDAY PM – NO SPECIFICS
- UW FOOTBALL GAME ON SATURDAY
- SEAHAWK FOOTBALL GAME ON SUNDAY
- WHAT IS MEDICAL INCIDENT ACTION PLAN?
- WHAT IS ROLE OF MEDICAL COMMUNICATOR?

SCENARIO NINE

- COMBINATION RAIN AND ICE STORM
- EVACUATION OF UNITED GENERAL HOSPITAL DUE TO FLOODING
- EVACUATION OF SKAGIT VALLEY (MOUNT VERNON) HOSPITAL DUE TO POWER OUTAGE AND DAMAGE
- WHAT IS MEDICAL INCIDENT ACTION PLAN?
- WHAT IS ROLE OF MEDICAL COMMUNICATOR?

ARE YOU?

- PREPARED
- TRAINED
- EQUIPPED
- “SITUATIONALLY AWARE”
- PREPARED TO “LEAN FORWARD”
- PREPARED TO LEAD

QUESTIONS?
THANK YOU

